

In line with its customs modernization strategy, the Eswatini Revenue Authority (SRA), with the support of the World Customs Organisation (WCO), has inaugurated on 1 September 2020 an [Electronic Tariff Platform](#).

The new web-based tariff tool, which has been integrated in the SRA website, provides access to updated tariff codes and a duty estimator to help streamline trade processes.

Eswatini was ranked by the last World Bank Regional (Sub-Saharan Africa) [Doing Business report](#) (page 43), as the first country in Sub-Saharan Africa and in the African continent in terms of ease of trading across borders, followed by Lesotho, Botswana, Mauritius and Rwanda.

The trading across borders indicator tracks the time and cost associated with the logistical process of exporting and importing goods in each country of the world.

SRA has also recently started implementing with the support of the WCO an [advance ruling system](#) that brings further certainty and predictability to cross-border trade transactions, by allowing traders to request to Customs an official opinion on the correct classification applicable to goods they intend to import or export, which is legally binding for all customs offices in the country. A few months ago a [trade information portal](#) was launched by the Ministry of Commerce, Industry and Trade as well, to guide traders and investors in their export and import-related processes and on the procedural steps needed to facilitate their businesses. The portal, that is currently being populated with information on procedures and requirements for import, export and transit, will be fully operational in the next months.

